



## Sales Associate/Cashier

**Company:** Botava

**Location:** Fort Collins, Colorado

**Compensation:** \$15-20/hour DOE with discretionary bonuses based on revenue

### **About Botava:**

Botava is a woman-owned specialty herbal supplements store in Fort Collins, Colorado, that focuses on providing high-quality Kratom, Kava, and other holistic health and wellness products. We pride ourselves on delivering exceptional customer service and fostering a warm, welcoming environment for our customers. As we continue to grow, we are seeking a passionate and knowledgeable Sales Assistant/Cashier to join our team.

### **Job Description:**

We are looking for a motivated and customer service-oriented Sales Associate/Cashier to help drive sales, maintain exceptional customer satisfaction, and contribute to the overall success of our store. The ideal candidate will have a passion for herbal supplements and holistic health, particularly Kratom and Kava, and will be eager to share their knowledge and enthusiasm with our customers. Opportunities for growth and advancement are also available.

### **Responsibilities:**

- Provide outstanding customer service by greeting customers, answering questions, and assisting with product selection in the areas of Kratom, Kava, and other holistic health and wellness items
- Educate customers on the benefits and uses of Kratom, Kava, and other holistic health products, in order to make well-informed decisions to improve their overall well-being.
- Process transactions accurately and efficiently using the Point of Sale (POS) system
- Maintain a clean, organized, and visually appealing store environment, showcasing our dedication to holistic health and wellness
- Restock shelves and ensure inventory levels are accurate and up-to-date for all products
- Stay current on industry trends, new products, and company promotions related to herbal supplements and holistic health
- Actively participate in team meetings and contribute to store initiatives promoting wellness and healthy living
- Assist in maintaining a safe and secure store environment
- Comply with all company policies and procedures
- Process ecommerce and wholesale orders, including picking, packing, and preparing them for delivery.

**Requirements:**

- High school diploma or equivalent
- Previous retail or customer service experience preferred
- Knowledge of Kratom, Kava, and holistic health products is a plus, but willingness to learn is essential
- Excellent communication and interpersonal skills
- Ability to work in a fast-paced, dynamic environment
- Strong problem-solving and decision-making abilities
- Basic computer and math skills
- Ability to stand for extended periods and lift up to 25 lbs
- Must be at least 21 years of age

**What We Offer:**

- Competitive compensation of \$15-20/hour, depending on experience
- Performance bonuses
- Opportunities for growth and advancement within the company, focused on holistic health and wellness
- A supportive, team-oriented work environment

If you are passionate about herbal supplements, holistic health, and have a strong commitment to customer service, we would love to hear from you. To apply, please submit your resume and a brief cover letter detailing your interest in the position and your experience with Kratom, Kava, and holistic health and wellness, to [jobs@focobotava.com](mailto:jobs@focobotava.com).